From: LYN GILMER
To: Microsoft ATR
Date: 1/3/02 1:33am

Subject: Microsoft Settlement

My view is that the Microsoft Operating System provides a very large value to computer consumers. I have been using PC's since they appeared and "microcomputers" prior to that. Software was very expensive back then . Feature for feature, today's software is a real bargain. Consumers have not been harmed by Microsoft, instead have benefited from the many useful products given as part of the package.

Also, remember the thousands of developers who can write software for a Microsoft Operating System knowing that tens of millions of people are their potential customers. They could not afford to develop code for many OS's only one. If they have a good product they will make money and pay taxes.

I am a great fan of the Microsoft brand. They are an example of how great a company can grow in our free enterprise system.

Thanks!

Tom Gilmer